

PRODUCT DISCONTINUANCE BULLETIN



Issue Date: March 7, 2003

PDB #:PDB_TT_ANTS-100i.doc

Product(s)

TrueTime Model NTS-100i GPS Network Time Servers
TrueTime Model NTS-100i IRIG Network Time Servers

Overview

Symmetricom is announcing the discontinuance of the TrueTime NTS-100i Network Time Servers. The NTS-100i has reached the end of its technology product lifecycle and other Symmetricom network time servers replace this model.

Product Obsolescence Timeline

Milestone	Date
Last Day to Order	June 7, 2003
Extended Warranty Contracts (maximum expiration date)	June 7, 2007
Repair End Date (Out-of-warranty repairs will not be available for this product beyond this date)	June 7, 2007
Customer Support Contracts (non-repair services)	Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Customers can contact SGS for service availability and terms.

Affected Models and Replacement Product Summary

Current Model	Current Part #	Replacement Model	Replacement Part #	Replacement Datasheet Link
NTS-100i GPS Referenced	NIC-315	TymServe 2100 GPS	TS2100 GPS	Datasheet
NTS-100i GPS Referenced; w/48V	NIC-315-101	TymServe 2100 GPS/-48	TS2100 GPS/-48	Datasheet
NTS-100i IRIG Referenced	NIC-215	TymServe 2100 IRIG	TS2100 IRIG	Datasheet

Support Policy

Repair services and maintenance contracts are expected to be available for 4 years from the product's discontinuance date. All other SGS service options (telephone technical support, on-site maintenance, training, spares support, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Contact SGS for a services quote.

Contact Information next page...

Contact Information

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